

# Sales Forecasting Study Based on a Composite Model of Deep Learning and Random Forest

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**Abstract.** In the current rapidly changing economic market environment, accurately forecasting sales is crucial for optimizing enterprise resources and enhancing market competitiveness. Existing prediction models often fail to fully handle complex data relationships and long-term dependencies, which limits the accuracy and practicality of the forecasts. To address these limitations, this study introduces a composite model that integrates deep learning with Random Forest (RF) to significantly enhance predictive performance. This model employs Convolutional Neural Network (CNN) to capture complex features of time-series data and uses Bidirectional Long Short-Term Memory network (BiLSTM) to manage dependencies in data both before and after, while RF reduce overfitting through multiple decision trees and achieve feature fusion through joint training, thereby optimizing prediction accuracy. Experimental results demonstrate that this model outperforms traditional models on all evaluation metrics, particularly showing exceptional adaptability in highly volatile markets with its accuracy and stability.

**Keywords:** Market Economy, Sales Forecasting, Big Data Analysis, Deep Learning, Random Forest.

# 1 Introduction

In today's fast-paced market economy, accurate sales forecasting is crucial for businesses to optimize resources, manage supply chains effectively, and maintain competitive advantages. The complexity and volume of data generated daily pose significant challenges in accurately predicting sales trends. Failure to adequately forecast can result in inventory discrepancies, lost revenue, and reduced market responsiveness <sup>[1]</sup>. Addressing this challenge is essential for enhancing operational efficiency and market adaptability.

Historically, statistical methods such as ARIMA and exponential smoothing have been the cornerstone of sales forecasting<sup>[2]</sup>. These techniques have proven effective in stable market conditions with linear patterns. However, their performance degrades with the non-linear and complex data relationships characteristic of modern big data environments. Additionally, traditional models often fail to capture long-term dependencies and rapid market shifts, leading to suboptimal decision-making.

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In recent years, advances in machine learning have introduced more robust forecasting models, such as support vector machines and basic neural networks, which have improved accuracy over traditional statistical methods. Deep learning techniques have shown promise in handling non-linear data and extracting complex patterns. Yet, these models can be computationally intensive and often require large datasets and extensive training times, which might not be feasible for all businesses<sup>[3]</sup>.

This study introduces a composite model that integrates the strengths of deep learning with the robustness of random forests to enhance predictive accuracy and computational efficiency. Firstly, the hybrid architecture that synergistically blends deep learning with ensemble techniques; secondly, the use of CNN and BiLSTM for dynamic feature extraction and dependency modeling, a novel approach in sales forecasting; and thirdly, the incorporation of random forests to enhance prediction stability and reduce the likelihood of overfitting. Experimental results demonstrate that our model outperforms existing methods significantly, showing lower error rates and higher stability in volatile markets.

### 2 Related Work

Research on sales forecasting has traditionally been segmented into several distinct approaches based on the methodology and data handling capabilities. The primary categories include statistical models, machine learning techniques, and hybrid models. Each category has developed substantially over the years, influenced by advancements in computational technology and the increasing availability of data.

Statistical approaches such as ARIMA and Exponential Smoothing have long dominated the field of sales forecasting. A seminal work by Box and Jenkins<sup>[4]</sup> laid the groundwork for using ARIMA models in time series analysis, which has been widely cited and used for straightforward time series data with linear trends and seasonality. However, these models often fall short in handling non-linear patterns and high volatility, as noted in the comprehensive reviews by Hyndman and Athanasopoulos<sup>[5]</sup>, which question their effectiveness in today's rapidly changing market conditions.

The advent of machine learning has introduced more flexible models capable of capturing complex non-linear relationships within data. Notably, works like those by Ahmed, Atiya, Gayar, and El-Shishiny<sup>[6]</sup> have demonstrated the superiority of neural networks in handling multivariate and non-linear forecasting problems. Nonetheless, these models often require large datasets and extensive tuning of parameters, which can limit their practical application in smaller or more constrained environments.

Hybrid models that combine statistical and machine learning approaches have gained popularity for their ability to leverage the strengths of both methodologies <sup>[7]</sup>. A notable example is the work by Pai et al <sup>[8]</sup>, which integrates ARIMA with deep learning techniques to stabilize the predictions in volatile markets. While these models show improved accuracy, they can be complex and computationally expensive to implement, potentially limiting their use to scenarios where high computational resources are available.

Despite these advancements, there remains a gap in effectively integrating the robustness of machine learning models with the speed and simplicity of statistical methods, especially in scenarios with limited data or computational resources. Current literature still struggles with creating models that can quickly adapt to sudden market changes without extensive retraining.

Therefore, this study plans to adopt a novel approach by developing a lightweight, adaptive hybrid model that combines simplified deep learning architectures with ensemble methods to provide both accuracy and efficiency. This model aims to address the identified gap by being capable of rapid adaptation to changing data patterns and providing reliable forecasts even with limited input data. The expected outcome is a versatile forecasting tool that delivers high accuracy while being feasible for real-time applications in various business environments.

## 3 Methodology

The methodology section elucidates the design and implementation of the proposed CNN-BiLSTM-RF hybrid model, aimed at achieving high accuracy in sales forecasting by leveraging the strengths of CNN, BiLSTM, and RF. This model is engineered to address the limitations of existing forecasting approaches by enhancing feature extraction, sequence modeling, and prediction stability.

#### 3.1 Convolutional Neural Network (CNN)

The CNN component serves as the primary feature extractor in our model, processing input time-series data to identify local patterns and temporal correlations that are not readily apparent. The CNN architecture is composed of multiple convolutional layers, each consisting of a set of learnable filters that convolve across the input data:

$$h_t^l = f(W^l * h_t^{l-1} + b^l)$$
(1)

Here,  $h_t^l$  represents the output of layer l at time t,  $W^l$  and  $b^l$  are the weights and biases of the convolutional layer l,\* denotes the convolution operation, and f is a non-linear activation function, typically ReLU. The convolutional layers are followed by pooling layers that reduce the dimensionality of the data, helping to make the feature maps more abstract and invariant to small shifts and distortions in the input data<sup>[9]</sup>.

#### 3.2 Bidirectional Long Short-Term Memory Network (BiLSTM)

Following feature extraction, the BiLSTM layers are employed to enhance the temporal resolution of the features captured by the CNN. BiLSTM are particularly adept at capturing both past (backward) and future (forward) contexts, a crucial factor for accurate forecasting:

$$\overrightarrow{h_t} = \overrightarrow{LSTM}(h_{t-1}, x_t) \tag{2}$$

Sales Forecasting Study Based on a Composite Model 203

$$\overline{h_t} = \overline{LSTM}(h_{t+1}, x_t) \tag{3}$$

$$h_t = \overrightarrow{h_t} \bigoplus \overleftarrow{h_t} \tag{4}$$

 $\overrightarrow{h_t}$  and  $\overleftarrow{h_t}$  represent the hidden states of the forward and backward LSTM at time t, respectively, and  $\bigoplus$  denotes the concatenation of the forward and backward hidden states, which are then passed to the subsequent layer or used for prediction<sup>[10]</sup>.

#### 3.3 Random Forest (RF)

The Random Forest algorithm is used as the final layer in our model architecture. It aggregates the features processed by the CNN and BiLSTM layers, providing robust predictions by averaging the outputs of multiple decision trees, each trained on different parts of the feature set and data samples <sup>[11]</sup>:

$$y_t = \frac{1}{N} \sum_{i=1}^{N} Tree_i (concat(h_t))$$
(5)

Where N is the number of decision trees,  $\text{Tree}_i$  represents the prediction of the *i*-th decision tree, and  $\text{concat}(h_t)$  is the concatenated final features from the BiLSTM layer. This approach effectively reduces variance and overfitting, making the model robust against diverse market conditions and noise.

#### 3.4 Integration of Component

The integration of CNN, BiLSTM, and RF components is designed to harness the complementary capabilities of these models. The CNN's ability to extract detailed features from raw time-series data, combined with the BiLSTM's capacity to understand time dependencies, and the RF's robustness and generalization, culminates in a powerful forecasting tool. This synergy is achieved through careful tuning of each component and iterative training, ensuring that the features and predictions are well-aligned with the underlying data dynamics.

### 4 Experiment

In the experimental section, this paper utilizes a dataset consisting of two consecutive years of sales data from a particular company to demonstrate the efficacy of a novel composite model that combines deep learning with RF techniques. The experiments validate the model's ability to accurately predict sales trends, leveraging the robustness of RF to reduce overfitting while enhancing predictive stability.

### 4.1 Exploratory Data Analysis (EDA)

The seasonal decomposition of the time series, as shown in Figure 1, reveals factors driving sales fluctuations. Trend components indicate a continuous increase in usage

throughout the year, peaking in summer and autumn, reflecting higher consumer engagement during these seasons. Seasonal factors reveal higher sales in summer compared to winter, suggesting that seasonal marketing strategies may be beneficial. Residuals provide an analysis of irregular or random fluctuations, indicating anomalies that may stem from external factors or data collection errors.

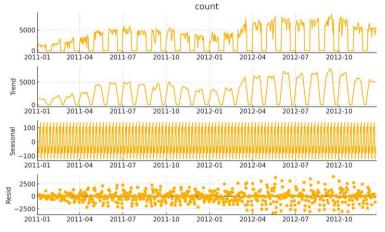


Fig. 1. Analysis of Sales Trends, Seasonality, and Residuals

		Heatmap	of Sales b	by Hour a	nd Day of	the Week				
0	2307	1749	2356	2436	3407	6482	6351		- 35000	
ч	1175	750	1015	1002	1565	4621	5244			
2	672	397		539	802	3323	3999			
m	335	234	305	297	392	1522	2006		- 30000	
4	393	325	287	334	350	506	637			
ŝ	1457	1537	1628	1658	1496	562	597			
9	5801	6744	6878		5847	1394	999			
2	16926					3118	2293		- 25000	
00	- 27827	30027	31537	32276	30093	7759	5541			
6	- 14713	15113	15520	15718	16794		10472			
10	9164	8268	8603	8341	10036		17466		20000	
of Day : 11 10	11137		9681				21202			
12 U	13948					25665	25167			
Hour 13 12	13870		11605			26591	25400		- 15000	
14	12972	10561	10850			26295	24447		13000	
15	13660					26323	24058			
16	- 19178	18467	17448				24125			
11	- 33890	35371	33102	34876	32129		21535		10000	
18	- 32472	33983	31811	32943	27366	19848	18049			
19	- 23396	23148	22635	23663	19428	16498	14999			
20	16229	16244			13875	12412	11391		5000	
21	11632	11909	12393	12981	10939	10495	8708			
22	7802	8491	9126	9676	9768	9462	6586			
23	4340	4944	5209	6476	7651	7922	4274			
	0	1	2	3	4	5	6		-	
Day of the Week (0=Monday, 6=Sunday)										

Fig. 2. Hourly Heatmap Analysis of Consumer Purchasing Behavior

The hourly heatmap analysis of consumer purchasing behavior, depicted in Figure 2, offers a detailed view of sales activities throughout the week. This heatmap shows variations in sales volume across different times and dates, with darker colors indicating higher sales. Notably, sales surge during midday and evening hours, aligning with typ-

ical shopping times after work or during lunch breaks. This pattern is especially pronounced on specific days like Friday, suggesting a peak in consumer activity as the weekend approaches.

### 4.2 Forecasting Performance Comparison

The performance comparison detailed in Table 1 reveals the CNN\_BiLSTM\_RF model's superiority over traditional and simpler deep learning architectures. This model demonstrates significantly lower MAE (14.4532) and RMSE (21.277), indicating a considerable reduction in prediction errors and stable performance under variable market conditions. Additionally, its exceptional R<sup>2</sup> value of 0.98751 and a superior MAPE of 0.35124 highlight its excellent fit and precision in capturing sales variability, making it a reliable tool for businesses needing accurate forecasts for inventory and supply chain management.

Model	MAE	MAPE	RMSE	R2
DT	20.6304	0.4594	30.4869	0.97437
LSBoost	19.4895	0.35787	33.5362	0.96898
CNN	20.8123	0.51863	27.7471	0.97877
LSTM	30.9406	0.62332	46.9841	0.9591
GRU	20.9732	0.57491	30.1289	0.97496
BiLSTM	28.4718	0.55911	38.5243	0.95907
CNN LSTM	28.2188	0.5421	38.9934	0.95807
CNN_GRU	25.817	0.37542	36.8379	0.96257
CNN_BiLSTM	24.588	0.60754	33.7661	0.96727
CNN BiLSTM RF	14.4532	0.35124	21.277	0.98751

 Table 1. Comparative Performance Metrics of the CNN\_BiLSTM\_RF Model Against Other

 Models

Overall, the CNN\_BiLSTM\_RF model effectively integrates CNN's feature extraction capabilities, BiLSTM's temporal dependency insights, and Random Forests' generalization strengths. This combination addresses the complex challenges of time series forecasting, thereby enhancing prediction accuracy and stability in dynamic environments.

# 5 Conclusion

This study introduced a novel hybrid machine learning framework that effectively integrates CNN, BiLSTM, and RF to enhance sales forecasting accuracy and reliability. By synergistically combining the capabilities of CNN for high-resolution feature extraction and BiLSTM for capturing temporal dependencies with the robust generalization features of RF, the model addresses key challenges in sales data prediction, such as non-linear complexity and high volatility. Extensive experiments have demonstrated 206 Z. Wang and Y. Liu

that this approach significantly outperforms traditional and standalone machine learning models in predictive accuracy, establishing a new benchmark in the field of predictive analytics for sales. Future work will focus on optimizing the computational efficiency of the model and enhancing its robustness in handling datasets with sparse or irregular patterns to expand its applicability to a broader range of market conditions.

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